





SECTION H – DEMAND MANAGEMENT PLAN

Cross Timbers Water Supply Corporation’s Four (4) Stage Emergency Water Demand Management Plan is an attempt to distribute water adequately and equally to each Member during times when the supply may be low due to weather conditions and/or mechanical failures. Please keep this information for your reference. Become familiar with the Emergency Water Demand Management Plan and comply with the Stages as stated.

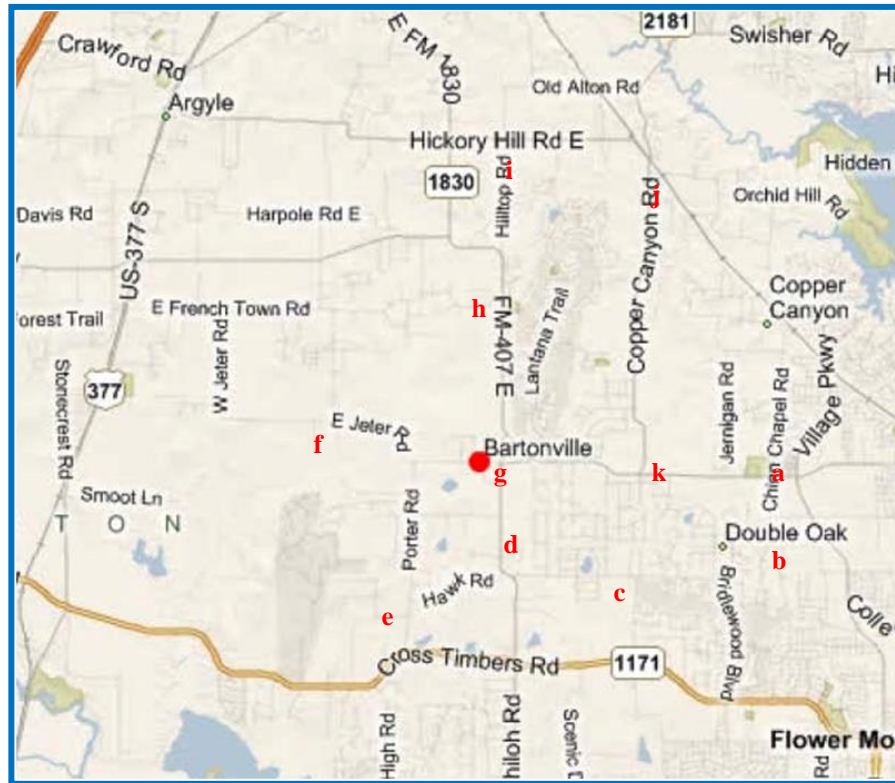
1. Four (4) Stages of the Emergency Water Demand Management Plan

STAGE 1	GREEN		VOLUNTARY
STAGE 2	YELLOW		BASED ON ODD/EVEN DIGITS OF ADDRESS NO SUNDAY WATERING
STAGE 3	ORANGE		DESIGNATED ZONE WATERING
STAGE 4	RED		OUTSIDE WATERING PROHIBITED

2. Location of Emergency Water Demand Signage

Members will observe color-coded signs that are located at the following major entrances and access roads for stage changes. Please see sign location map.

- a. FM 407/ Justin Road & Chinn Chapel Road Intersection
- b. Chinn Chapel & Waketon Road Intersection
- c. Kings Road & Lusk Lane Intersection
- d. Shiloh Road near Well Pump Station
- e. North of Red Rock Lane & Rockgate Road Intersection
- f. Jeter Road & Gibbons Road Intersection
- g. E. FM 407/Justin Rd, McMakin & Jeter Road intersection
- h. FM 407/ North of Saddlebrook Estates
- i. Hilltop Road & Hickory Hill Road Intersection
- j. Copper Canyon Road & Orchid Hill Lane Intersection
- k. FM 407/ Justin Rd & Copper Canyon Road Intersection



Your cooperation is the key to the success or failure of the Emergency Water Demand Management Plan. Please set a good example by following the plan and encourage your neighbors to water on their designated days. If everyone complies, no family should be without water for basic needs.

Any questions should be directed to the Cross Timbers Water Supply Corporation's office at (940)584-0780 or in person at the Corporation's office located at 2032 E Hickory Hill Rd between the hours of 8:00 a.m. and 4:30 p.m., Monday through Friday.

3. Objectives of Plan

- a. Decrease magnitude of seasonal peaks
- b. Reduce waste of water
- c. Decrease daily consumption to levels consistent with water supply availability
- d. Ensure all Members/Customers have a safe and adequate supply for household use and livestock watering
- e. Execute the plan in a fair and consistent manner

4. Plan Implementation

Each Member is given online access to an Emergency Water Demand Management Plan when they make application for service and sign a service agreement.

Revised plans will published, on our web site at www.crosstimberswater.com.

The General Manager recommends Stage changes to the President of the Board of Directors for approval or disapproval.

5. Violations

The General Manager has the authority to authorize the locking of water meters for violations of the plan. Water meters will be unlocked after a locking fee of \$75.00 is paid.

6. Permitted and Prohibited Activities

a. STAGE 1: GREEN  VOLUNTARY

- 1) *Voluntary Water conservation*
- 2) *Suggested watering times to avoid*

- a. Peak demand times (10 a.m. to 6 p.m.), middle of the day, and during high winds.

Continuing water conservation and irrigation education is available for review on our website, www.crosstimberswater.com

b. STAGE 2: YELLOW  ODD/EVEN DAYS

1) *Odd/Even Outside Watering by Last Digit of Address*

- a) Odd numbered last digits of address will water on Monday, Wednesday and Friday.
- b) Even numbered last digits of address will water on Tuesday, Thursday and Saturday.

2) *Permitted Activities*

- a) Trees, gardens, shrubs can be watered daily if hand-held hose, drip irrigation or soaker hose is used.
- b) Filling of new pools must be scheduled and three (3) days written notice must be given to Cross Timbers Water Supply Corporation's office date. A time will be determined and assigned.
- c) Lawns that have just been seeded, sodded or mulched can be mechanically watered daily for a maximum of two (2) weeks after application
- d) Avoid watering during the following hours 10 a.m. to 6 p.m.

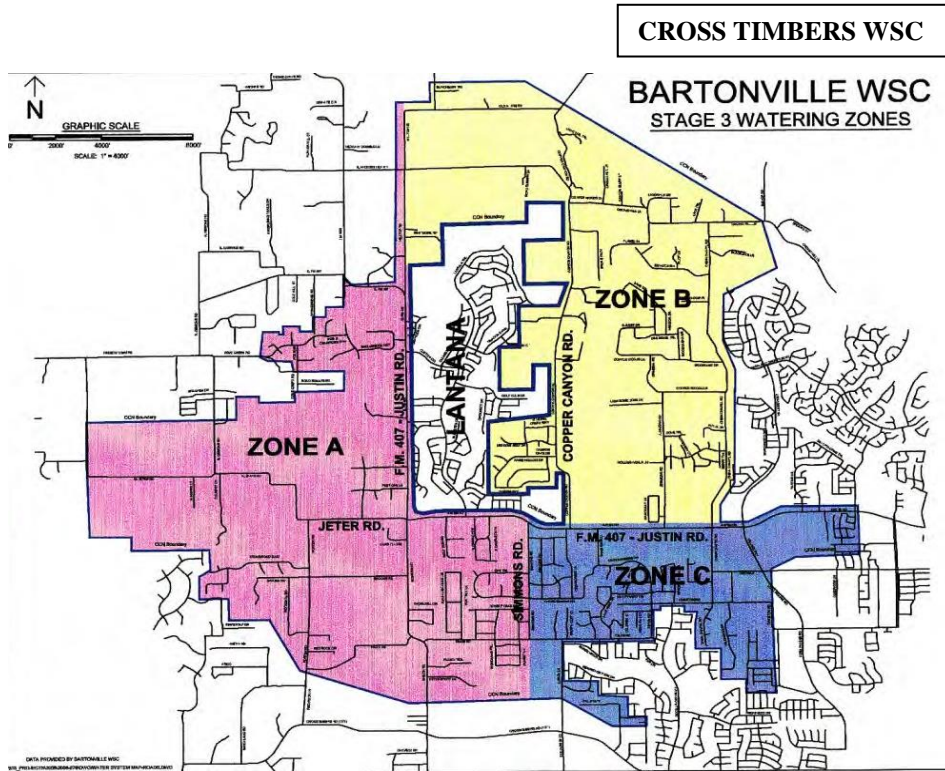
4) **Prohibited Activities**

- a) Washing of driveways, sidewalks and vehicles except on designated odd/even days (last digit of address)

Violators will be educated on the Stage 2 requirements with four (4) email warnings. After four (4) warnings the Member will be fined \$75. This will be added to the current month's bill.

To view Cross Timbers Water Supply Water Demand Management Plan please visit our website, www.crosstimberswater.com.

c. **STAGE 3: ORANGE**  **ZONE WATERING**



- 1) *Effective immediately, no watering Saturdays, Sundays, Tuesdays and Thursdays.*
- 2) *All Members are in an assigned letter zone*

Please refer to the map for your assigned zone. Your zone is determined by your location within CTWSC's service area boundary.

ZONE A: Members in Bartonville area as shown in the pink shaded area on the Zone map.

ZONE B: Members in Copper Canyon, Highland Village, Flower Mound and Unincorporated Denton County as shown in the yellow shaded area on the Zone map.

ZONE C: Members in Double Oak area as shown in the blue shaded area on the Zone map.

ASSIGNED WATERING DAY BY COLORED ZONE

ZONE A	ZONE B	ZONE C
PINK	YELLOW	BLUE
MONDAY	WEDNESDAY	FRIDAY

- 3) *No watering between 6 a.m. and 7 p.m..*
- 4) *No new lawn exemptions*
- 5) *Soaker hoses and drip system irrigation are permitted daily.*
- 6) *Manual hose and sprinkler are permitted between 7 p.m. and 6 a.m. daily.*
- 7) *Any runoff water is prohibited; example: Washing of sidewalks, driveways, and cars.*
- 8) *Swimming Pools*
 1. *Filling of swimming pools must be scheduled, and three days written notice must be given to Cross Timbers Water Supply Corporation's office.*
 2. *A date and time will be determined and assigned.*
- 9) *Any Member with a private well will need to post a sign "Private Well: in their front yard."*

Violators will be given a two (2) time education/warning via email on the Stage 3 requirements. After the two (2) time warning, there will be a \$150 fine that will increase by \$50 for every additional violation. The fine will be added to the current month's bill. After four(4) notifications of violation and fines, a Member will be subject to a flow restriction device. This will only deliver the water needed for health and safety purposes. In order to have the flow restrictor remove, the Member will need to pay any outstanding fines and a \$75 fee for removal of the restrictor. Should a subsequent violation occur after the flow restrictor is removed, the flow restrictor will be re-installed for the duration of the water restrictions in Stage 3.

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d. STAGE 4: RED  WATERING PROHIBITED

- 1) **All outside watering of lawns, shrubs, gardens is prohibited**
- 2) **Washing of vehicles is prohibited**
- 3) **Refilling of drained pools is prohibited**
- 4) **Filling of new pools is prohibited**
- 5) **No New Lawn Exemptions exist in Stage 4**
- 6) **No construction water meter use allowed; meters will be locked**
- 7) **Any Member with a private well will need to post a sign "Private Well" in their front yard.**

Violators will be given a one (1) time education/warning via email on the Stage 4 requirements. After the one (1) time warning, there will be a \$250 fine that will increase by \$100 for every additional violation. The fine will be added to the current month's bill. After three (3) notifications of violation and fines, the Member is subject to a flow restriction device. This will only deliver the water needed for health and safety purposes and will remain in place for the duration of water restrictions in Stage 4.

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7) Revision History – Section H DEMAND MANAGEMENT PLAN.

Original: OCTOBER 1993 - Revisions: MARCH 2000, NOVEMBER 2007, JULY 2013, AUGUST 2018, JULY 2022, AUGUST 2022