





SECTION H – DEMAND MANAGEMENT PLAN

Cross Timbers Water Supply Corporation’s Four (4) Stage Emergency Water Demand Management Plan is an attempt to distribute water adequately and equally to each Member during times when the supply may be low due to weather conditions and/or mechanical failures. Please keep this information for your reference. Become familiar with the Emergency Water Demand Management Plan and comply with the Stages as stated.

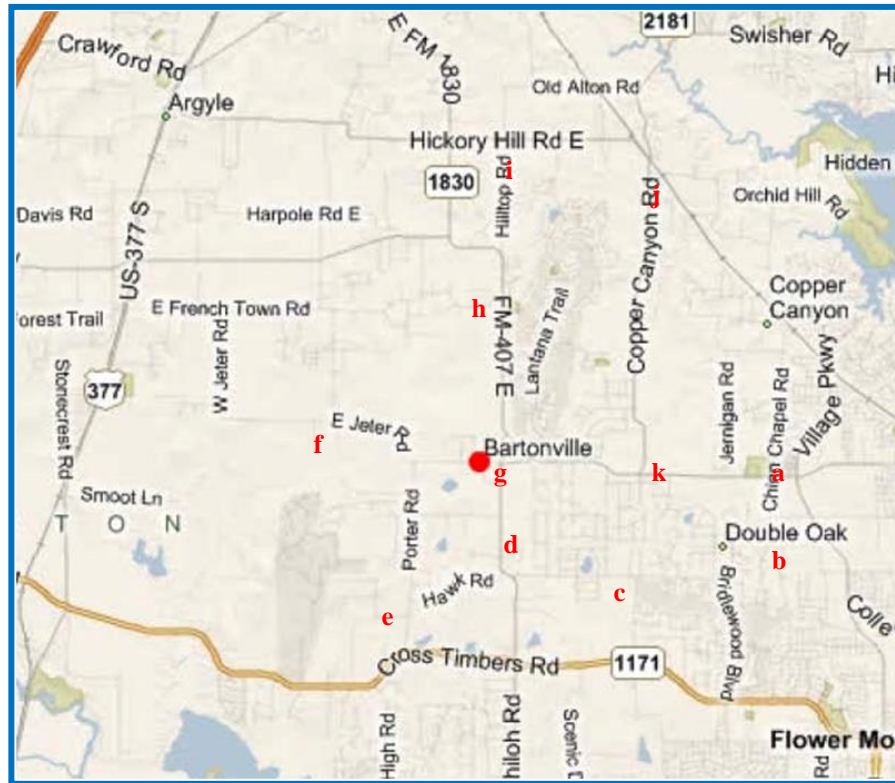
1. Four (4) Stages of the Emergency Water Demand Management Plan

STAGE 1	GREEN		VOLUNTARY
STAGE 2	YELLOW		EVERY OTHER DAY, BASED ON ODD/EVEN DIGITS OF ADDRESS/CALENDER DAYS
STAGE 3	ORANGE		DESIGNATED ZONE WATERING
STAGE 4	RED		OUTSIDE WATERING PROHIBITED

2. Location of Emergency Water Demand Signage

Members will observe color-coded signs that are located at the following major entrances and access roads for stage changes. Please see sign location map.

- a. FM 407/ Justin Road & Chinn Chapel Road Intersection
- b. Chinn Chapel & Waketon Road Intersection
- c. Kings Road & Lusk Lane Intersection
- d. Shiloh Road near Well Pump Station
- e. North of Red Rock Lane & Rockgate Road Intersection
- f. Jeter Road & Gibbons Road Intersection
- g. E. FM 407/Justin Rd, McMakin & Jeter Road intersection
- h. FM 407/ North of Saddlebrook Estates
- i. Hilltop Road & Hickory Hill Road Intersection
- j. Copper Canyon Road & Orchid Hill Lane Intersection
- k. FM 407/ Justin Rd & Copper Canyon Road Intersection



Your cooperation is the key to the success or failure of the Emergency Water Demand Management Plan. Please set a good example by following the plan and encourage your neighbors to water on their designated days. If everyone complies, no family should be without water for basic needs at any time.

Any questions should be directed to the Cross Timbers Water Supply Corporation's office at (940)584-0780 or in person at the Corporation's office located at 2032 E Hickory Hill Rd between the hours of 8:00 a.m. and 4:30 p.m., Monday through Friday.

3. Objectives of Plan

- a. Decrease magnitude of seasonal peaks
- b. Reduce waste of water
- c. Decrease daily consumption to levels consistent with water supply availability
- d. Insure all Members/Customers have a safe and adequate supply for household use and livestock watering
- e. Execute the plan in a fair and consistent manner

4. Plan Implementation

Each Member is given online access to an Emergency Water Demand Management Plan when they make application for service and sign a service agreement.

Revised plans will either be mailed or published, as well as be on our web site at www.CrossTimbersWater.com.

The General Manager recommends Stage changes to the President of the Board of Directors for approval or disapproval.

5. Violations

The General Manager has the authority to authorize the locking of water meters for violations of the plan. Water meters will be unlocked after a locking fee of \$75.00 is paid.

6. Permitted and Prohibited Activities

a. STAGE 1: GREEN  VOLUNTARY

- 1) *Voluntary Water conservation*
- 2) *Suggested watering times to avoid*

Peak demand times (6 a.m. to 8 a.m. and 5 p.m. to 9 p.m.), middle of the day, and during high winds.

b. STAGE 2: YELLOW  ODD/EVEN DAYS

- 1) *Effective Dates: June 15th through September 15th*
- 2) *Odd/Even Outside Watering By Last Digit of Address*

- a) Odd numbered last digits water on odd numbered calendar days.
- b) Even numbered last digits (including "0") water on even numbered calendar days.

3) *Permitted Activities*

- a) Trees, gardens, shrubs can be watered daily if hand held hose is used or drip irrigation system is used
- b) Refilling pools is prohibited except on designated odd/even days (last digit of address)
- c) Filling of new pools must be scheduled and three (3) days written notice must be given to Cross Timbers Water Supply Corporation's office date. A time will be determined and assigned.
- d) Lawns that have just been seeded, sodded or mulched can be mechanically watered daily for a maximum of two (2) weeks after application

e) Avoid watering during the following hours:

6:00 a.m. to 8:00 a.m.

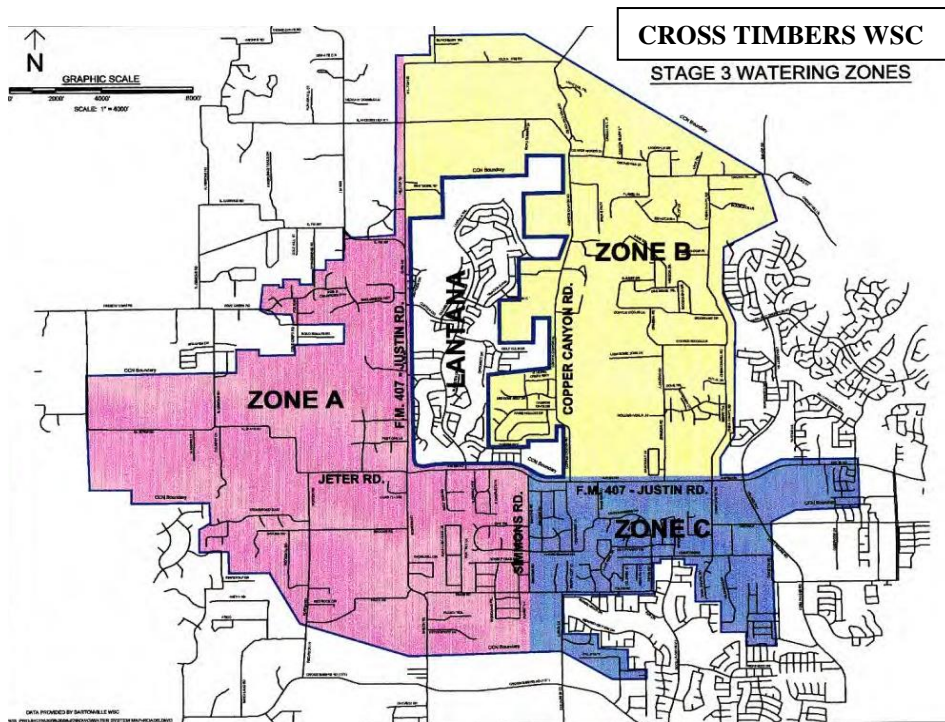
5:00 p.m. to 9:00 p.m.

4) **Prohibited Activities**

a) Washing of drives or sidewalks is prohibited

b) Washing of vehicles prohibited except on designated odd/even days (last digit of address)

c. **STAGE 3: ORANGE** → **ZONE WATERING**



- 1) *Effective immediately, no watering Saturdays, Sundays, Tuesdays and Thursdays.*
- 2) *All outside watering prohibited, except on designated zone days.*
- 3) *No New Lawn Exemptions*
- 4) *All Members are in an assigned letter zone*

Please refer to the map for your assigned zone. Your zone is determined by your location within CTWSC's service area boundary.

ZONE A: All Members in Bartonville area as shown in the pink shaded area on the Zone map.

ZONE B: All Members in Copper Canyon, Flower Mound and Unincorporated Denton County areas as shown in the yellow shaded area on the Zone map.

ZONE C: All Members in Double Oak area as shown in the blue shaded area on the Zone map.

ASSIGNED WATERING DAY BY COLORED ZONE

ZONE A
PINK
MONDAY

ZONE B
YELLOW
WEDNESDAY

ZONE C
BLUE
FRIDAY

5) *Landscape watering should be avoided during following times:*

6:00 a.m. to 7:00 p.m.

6) *Swimming Pools.*

Filling of swimming pools must be scheduled and three (3) days written notice must be given to Cross Timbers Water Supply Corporation's office. A date and time will be determined and assigned.

7) *Washing of vehicles is prohibited.*

d. **STAGE 4: RED**  **WATERING PROHIBITED**

1) **All outside watering of lawns, shrubs, gardens is prohibited**

2) **Washing of vehicles is prohibited**

3) **Refilling of drained pools is prohibited**

4) **Filling of new pools is prohibited**

5) **No New Lawn Exemptions exist in Stage 4**

7) *Revision History – Section H DEMAND MANAGEMENT PLAN.*

Original: OCTOBER 1993

Revisions:

MARCH 2000

NOVEMBER 2007

JULY 2013

AUGUST 2018

JULY 2022